Appendix 21

Price tickets and labels instructions

As supplier you will have to order the price tickets and labels yourself directly from Checkpoint Systems.

Ordering these price tickets and labels will be done through the Internet site of Checkpoint Systems where the MSNL orders are published.

Furthermore, MSNL has chosen to work with the Vendor Order Releasing/Vendor Billing module. This means that you will release the needed price tickets and labels from Checkpoint Systems and Check Point will invoice you for these price tickets and labels.

Therefore they will have a direct business relationship with you as an MSNL supplier.

Before starting to order price tickets and labels directly from the Internet site, it is necessary that Check Point register your company as an MSNL supplier.

To register Checkpoint will send you the Registration form as well as the Credit Application Form. Please return these forms, signed, by fax as soon as possible, so your account can be open immediately.

We strongly advise you to register and not wait until you receive an order from MSNL.

If you might have any question, please do not hesitate to call or email Check Point.

Contact details:

Department	COMPANY NAME AND ADRESS		TELECOM
Operations	Checkpoint CheckNet Europe Akkermansbeekweg 12 7061 ZA Terborg PO-Box 55 7060 AB Terborg	For questions in regard of registrations	Tel: +31 315 395 900 operations@checkpt-als.com Fax: +31 315 341161
Customer Service	Checkpoint CheckNet Europe Akkermansbeekweg 12 7061 ZA Terborg PO-Box 55 7060 AB Terborg	For questions in regard of checknet and placed orders	Tel: +31 315 395 900 <u>cs@checkpt-als.com</u> Fax: +31 315 341161